



INTERNET USER'S AGREEMENT (Policy No. 255)

The Naperville Public Library (NPL) offers public access computers as a source of information and recreation. Designated public access computers offer patron access to the Internet.

The Internet provides a gateway to the world of information than can enhance the Library's print and electronic collections. The vast network of Internet sites may reveal inaccurate, misleading or controversial material. The Library neither controls nor monitors Internet sites and cannot be responsible for their content.

Use of computers with Internet access, except for "EXPRESS" computers in the Adult Computer Labs, is limited to holders of a valid NPL card and to registered reciprocal borrowers who have signed the Internet User's Agreement or the "click through" version of the Internet User's Agreement. A patron may not permit others to use his/her Library card or barcode and P.I.N. to access the Internet. A patron must display his/her Library card. An NPL cardholder who forgets his/her library card may have up to five (5) card look-ups per year. A reciprocal borrower must have his/her card to use a computer. A patron whose Library card is expired or has fines or fees of \$20.00 or more is not eligible to use a public access computer that requires a barcode and P.I.N. for access.

A parent or guardian is required to sign the Internet User's Agreement for patrons under age 18. NPL provides computers with filtered Internet access in the Children's Services Departments. Filtered Internet access may not block all material that users might find offensive. Parents may wish to supervise their children's Internet sessions. Children under the age of 8 must have a parent/guardian present at all times while using the Internet. (Unattended Children Policy No. 311)

The person signing the Internet User's Agreement may designate that the user receive one of two filtered levels of access or unfiltered Internet access when logging on to a public access computer outside the Children's Services Departments. When two individuals are using a computer together, the filtering level of the patron who has not signed on is not monitored by staff.

Public access computers may be used only for designated and legal purposes. Illegal or prohibited acts may include but are not limited to: unauthorized copyright use, viewing obscene material or viewing sexually explicit material resulting in complaints from other patrons or staff, falsification of documents, violating software licenses, damaging or attempting to damage Library equipment/software/software configurations, compromising system security, libeling, slandering, misrepresentation, solicitation, and harassment. Use of personal software on public access computers is limited to selected workstations in the Adult Computer Labs.

Illegal/prohibited use of the public access computers will result in suspension of computer privileges and may lead to loss of Library privileges or in being banned from the Library buildings. Illegal acts may be subject to prosecution by local, state or federal authorities.

The Naperville Public Library offers Internet users three levels of access.

- **Level 2 Filtering:** (the highest filtering level provided) In addition to blocking materials that are obscene or deemed harmful to minors, prohibits access to Chat Rooms, Instant Messaging Services, and Websites devoted to hacking information. Permits Email. **All computers located in the Children's Services Departments are set to Level 2 Filtering.**
- **Level 1 Filtering:** (the lowest filtering level provided) Materials that are obscene or deemed harmful to minors are blocked. Permits Instant Messaging, Email and Chat Rooms. **Not available in Children's Services Departments.**
- **Unfiltered:** Users have access to all Websites. No blocking of any Website occurs. **Not available in Children's Services Departments.**

Adults may choose any level of access for themselves. Parents or guardians may choose any level of access for their children when applying for Internet access. **All computers located in the Children's Services Departments are set to Level 2 Filtering. In addition, the filtering software used on computers in the Children's Services Departments is set to block Web sites expressly requiring users to be age 13.**

Please note: Filtering technology is not perfect. Filters can both under-block (allow undesired material through) or over-block (prohibit access to harmless Websites.) The Library cannot guarantee that its Internet filters will block all inappropriate sites.

I choose to abide by the terms of the Internet User's Agreement. I choose (check one)

- Unfiltered access Level 2 Filtering
 Level 1 Filtering No Internet Access

I understand that I am subject to changes made to this policy and will comply with the policy as posted on the Library's Website.

Signature of adult cardholder/ guardian of juvenile cardholder

By _____

Date: _____
Agreement Revised & Approved 3/18/09